

## Appendix 2 - Key Performance Indicators, Activity Indicators and RAG rating Markers

	Green	Amber	Red
CEH61 Number of cases allocated in the month	133	115	114
CEH63 Number of children supported per year (YTD)	1596	1404	1403
CEH65 Percentage of Open cases open > 12 weeks	20%	50%	51%
CEH66 Number of cases closed per month	126	99.9	99.1
CEH69 Percentage of new cases where assessment and plan has been completed within 20 working days of receipt	80%	70%	69%
CEH70 Percentage of engaged children matched to EET opportunity	80%	50%	49%
CEH72 Percentage of children engaged in EET after 3 months	60%	40%	39%
CEH74 Percentage of cases closed per month with closure reason of No contact/Disengaged families/consent withdrawn	10%	15%	16%
CEH75 Percentage of current caseload that are rereferrals to TEP within 12 months of previous TEP closure	10%	15%	16%